

# print4™

## Managed Print Programs

### Reduce Printing Cost While Increasing Printing Efficiency



- Single point of contact centralizes all printer related supplies, parts, service, hardware, and software
- All supplies, parts, and service delivered to you onsite
- Gain access to a nationwide network of certified service technicians
- Service is backed by a highly responsive technical support team that can diagnose any printing problem
- Same-day service available in most metropolitan areas
- Data collection, management, and reporting available through powerful, yet easy-to-use applications
- Printer alerts can be automated or submitted online 24/7
- Programs are supported by 2 manufacturing facilities and five distribution locations ensuring on time delivery of parts and supplies



#### **Did you know . . .**

Up to 23% of help desk calls are print output related? Our Level 1, Level 2, and on-site printer support increases printer uptime while taking the workload off of IT and help desk staff.

#### **What is Print Management?**

Print management is a program that addresses your need to gain control of your print environment. Our unique end-to-end managed print programs handle all aspects of the printer lifecycle, including hardware, supplies, service, parts, and software.

#### **Why Print Management?**

Most companies do not know what they spend on their printing environment. Research suggests that print production and management can be as much as 3% of total revenues. Print Management helps you understand and control what you spend by centralizing printer related activity and optimizing your printer fleet.

#### **When printers are down . . .**

- Employee productivity is down
- Information is not in the right place at the right time
- Resources are spent on printer support, not growing your business

#### **Rogue spending on printers affects budgets by using valuable resources to . . .**

- Manage multiple vendors
- Purchase multiple products
- Manage service delivery
- Utilize Help Desk support
- Utilize IT support

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## Managed Print Programs

We centralize all the various pieces of a managed print program including hardware, parts, service, supplies, and software. We match your business process to the ultimate managed print solution, resulting in efficiency and cost savings. The Print4 program focuses on making all of your data actionable and fulfilling your specific requirements.

